



VOLUNTEER CAR DRIVERS NEEDED

- ★ Mileage paid
- ★ Full UK driving licence needed
- ★ Own car needed



For more information
Email: enquiries@wnct.co.uk

CONTACT US



01553 770310



enquiries@wnct.co.uk



Shopmobility &
Dial-a-Bus Office
St James Car Park
King's Lynn PE30 1BT



COMMUNITY CAR SCHEME



DOOR TO DOOR
TRANSPORT BY
VOLUNTEERS



West Norfolk Community Transport provides a variety of rural and urban transport solutions for people who struggle with mobility issues, social isolation or anyone who is unable to access regular public transport.

What is the Community Car Scheme?

It is a scheme which provides transport for shorter or longer distances outside of King's Lynn mainly for medical appointments. The scheme is a chargeable service which is offered by our friendly volunteer drivers using their own vehicles. All volunteers are DBS checked.

How do I book?

To book onto our Community Car Scheme, just give our office a call on 01553 770310. We will take down all your details and then begin to look for a volunteer driver for you. As soon as we have found a driver we will call to confirm the driver's name, pick up time and the cost of the transport.

What is the cost of the transport?

We charge 45p per mile from the drivers home to the clients pick up point then 50p per mile to the destination. The price also includes an admin fee.

We will always try to find the closest driver available to help make the transport as cost effective as possible for you, this also helps if the booking is made with plenty of notice.

How do I pay?

You will need to pay the driver cash when you travel.

We can offer an option for invoicing after the transport however this needs to be agreed with the office at the time of booking.

Will the driver wait for me?

We offer a wait and return as part of the given price. This may be one or two hours depending on the destination. Should your appointment exceed the given waiting time, you will be charged £7 per additional hour to be paid. However, should you require drop off only or drop and return later transport, please let us know when booking and we will endeavour to accomodate this for you.

Can I take any mobility equipment?

You can travel with mobility equipment as long as it will fold and fit into the boot of a vehicle. When booking please advise us should you wish to travel with equipment and we can then accommodate this when looking for a driver.

Is transport just to the hospital?

No, transport doesn't have to just be to a hospital. It can be to any medical appointment including opticians, doctors surgeries, chiropractors etc, 7 days a week depending on volunteer availability. Whilst we prioritise medical appointments we can provide transport for shopping or social well being groups using the scheme on weekdays only.

For more information on our transport services Call 01553 770310